TEGAR MUHAMAD HAFIEZ

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Jakarta, Indonesia

Bachelor of Computer Science with experience in troubleshooting hardware, software, and network issues. Strong Knowledge of Windows and Mac Operating Systems as well as the capability of understanding IT Quality Assurance for manual and automation testing. Interest in programming, systems, application, web development and skilled in HTML, CSS, JavaScript, Python, and PHP programming languages. Proven ability to work independently, prioritize tasks, and manage time effectively in a fast-paced environment.

EDUCATION

Sekolah Tinggi Ilmu Komputer Cipta Karya Informatika - Jakarta   2018 - 2022
Bachelor's Degree of Computer Science – Informatic Technology   3.40/4.00

WORK EXPERIENCE

Mott MacDonald Indonesia   **(Mar 2024 – Present)**
IT Support / Computer Operator
- Ensure maintenance/repair of IT equipment and applications/software at the request of service desk ticket staff in accordance with SLA
- Installing, configuring, monitoring and maintaining computer hardware, software, printers, etc
- Providing technical IT support to project staff.
- Preparation of computer graphics, charts and schedules.
- Preparation of spreadsheets, and computations.
- Any other administrative task and so on

PT.Indokomas Buana Perkasa   **(Mar 2023 – Sept 2023)**
Technical Administrator
Part of Commissioning Division on Data Center project in Karawang - Indonesia.
- Make and update the report in the client platform (Compass) to make sure the data is delivered correctly
- Setting, running and basic repairing site office inventory (printer, scanner, laptop and some technical equipment).

SKILL

Soft Skill : Problem Solving, Teamwork, Communication, Organization
Hard Skill : Programming Language (HTML, CSS, JavaScript, Python, PHP) Framework (Laravel 9), can make a test case, manual/automation testing, fundamental Microsoft Azure.
Course : Procore Administrator (Procore Technologies), Front End Web Development (Coding Studio)
Basic Python (Udemy), Microsoft Azure Data Fundamental (Microsoft X Prakerja), Quality Assurance Class (HabisKerja.com), Computer Network Level Basic (ITBox)
Portofolio : https://hafiez-tegar.github.io/Portofolio/